

SL	Service Title	Process Flow	Responsible
01	Collect student ID Card, Email address and know about student portal. (For newly admitted students)	Contact to the Department Office https://pd.daffodilvarsity.edu.bd/support_ticket	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
02	Course Offering	Department Office will publish the Course Offering (as per semester schedule) → Follow the Notice Board of the Department (For Online: https://daffodilvarsity.edu.bd/department/itm/notice)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
03	Registration Process	Accounts Clearance (by paying the required fees to the DIU accounts or pay through online) → Meet with Batch Advisor (along with online clearance) → Check the Student Portal (for confirmation of the registration)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd Cell : +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
04	Subject or Course Add/Drop/Changes	Meet with Batch Advisor (within 7 working days to add/drop/changes in your course registration)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
05	Semester Drop Process Students will submit the semester drop/course drop application to department office as per deadline.	Write an application for semester drop (for format of writing the application communicate with the Department Office)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
06	To register courses of previous syllabus	Write an application (for format of writing the application communicate with the Department Office) → Submit the application to the Department Office (for further process)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
07	Re-admission Process Students will pay required Re-admission fee to the DIU accounts section or online as per the DIU policy.	Collect Re-admission Form from the Department Office (for format of writing the application) → After fill-up the Form Submit it to the Department Office (for further process) → Get the Confirmation of Re-admission (from the Department Office) → Follow the Registration Process (communicate with department office)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd Cell : +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
08	Extension of the studentship	Write an application (for format of writing the application communicate with the Department Office) → Submit the application to the Department Office (along with partial transcript for further process)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
09	Clearance for examinations (Midterm and Final)	Pay your required fees (to the DIU accounts or through online) → Collect clearance (from the DIU accounts section or SWE Office)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd Cell : +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd Cell : +8801847-140012 E-mail: sweoffice@daffodilvarsity.edu.bd Cell : +8801847334937 E-mail : sweoffice-dsc@daffodilvarsity.edu.bd
10	Semester result	You can see the semester result from the Student Portal (Need to complete the teaching evaluation from student portal then select your semester)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
11	Internship Process Note I: After completing required courses as per the syllabus. Apply transcript using students' portal by paying 50 taka at DIU accounts. The department will complete the internship/thesis & so on registration of 3/6 credits after checking transcript.	For getting an internship letter (you have to apply through the following Internship portal link: http://internship.daffodilvarsity.edu.bd/?app=applicant_login) → Collect the internship letter (from the department office within two working days) → Submit the internship letter (to the Organization where you want to do the internship) Internship Supervisor (Department will notify through email, cell phone also notice board) ← Submission of acceptance Letter (If the organization accept your internship the organization provide you an acceptance letter. You have to submit it to the department office)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
12	Concern Letter, Mol, LoR, Testimonial and etc. (For running students) Students will submit application through Batch advisor. It will be provided from the department office within 2 working days.	Collect Running students Application Form (from the department) → Payment (pay 50 taka to DIU accounts) → Submit Application (to the department and collect)	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd Cell : +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
13	Concern Letter, Mol, LoR, Testimonial, Migration Certificate etc. (For alumni)	Apply through student portal (by using DIU student application portal) → Collection the documents (Download required documents from student portal or collect the documents (hard copy) from Registrar office as per deadline)	Email: registraroffice2@daffodilvarsity.edu.bd
14	Email password problem, student portal problem and internship portal problem	Payment (Pay 20 taka to DIU accounts section or pay through online) → Submit Money Receipt to Department office or apply through Helpdesk	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd Cell : +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
15	BLC Support	Contact to the BLC support team or Visit following link (Link: https://sites.google.com/daffodilvarsity.edu.bd/diu-blc-student-guideline/guideline-for-diu-blc-moodle-students?pli=1)	Cell No.: +8801847027540 Email: blc1@daffodilvarsity.edu.bd
16	Laptop (One Student One Laptop, eligibility, distribution, information, credit completion and etc.)	Need to complete at least 17 courses or 53 credits successfully with SGPA 2.5 and payment should be clear up to the last semester.	Cell No.: +8801713493088 Email: laptop@daffodilvarsity.edu.bd
17	Scholarship/Waiver support	Visit the web site (Link: https://daffodilvarsity.edu.bd/scholarship or contact waiver and scholarship section)	Cell No.: +8801811458843 Email: scholarship@daffodilvarsity.edu.bd Cell No.: +8801811458848 Email: scholarship1@daffodilvarsity.edu.bd Cell : +8801847140157 Email: nislam@daffodilvarsity.edu.bd Cell : +8801847027533 Email: examoffice6@daffodilvarsity.edu.bd Cell : +8801847027526 Email: examoffice9@daffodilvarsity.edu.bd
18	Academic Transcripts / Certificates	Payment (Pay your required fees to the DIU accounts section or pay through online) → Apply through student portal (Link: http://studentportal.diu.edu.bd/#/login) → Collect the Documents (from Exam section as per delivery deadline)	Cell : +8801847027533 Email: examoffice6@daffodilvarsity.edu.bd Cell : +8801847027526 Email: examoffice9@daffodilvarsity.edu.bd
19	Teachers/officers Information	Visit for teachers: https://daffodilvarsity.edu.bd/article/faculty → Visit for Officers: https://daffodilvarsity.edu.bd/article/administration-directory	Cell : +8801847140039 Email: itmoffice@daffodilvarsity.edu.bd
20	Insurance Information	Contact to the office of the Director of Finance and Accounts	Cell No.: +8801847334799 Email: treasureroffice@daffodilvarsity.edu.bd
21	DIU Transportation	Visit the link: https://daffodilvarsity.edu.bd/article/transport or https://docs.google.com/spreadsheets/d/15xUoX4BVci54TikHp_AzSnj54CPYvCDMcPf_zs8R_qs/edit#gid=796622161	Cell No.: +8801847140037 Email: transport-dsc@daffodilvarsity.edu.bd
22	DIU Boys Hostel (Younus Khan Scholar Garden -01)	Contact to the Hall office	Cell No.: +8801847334956 Email: yksg3@daffodil.family Cell No.: +8801847334959 Email: yksg2@daffodil.family Cell No.: +8801847334955 Email: yksg9@daffodil.family
23	DIU Boys Hostel (Younus Khan Scholar Garden -02)	Contact to the Hall office	Cell No.: +8801847140030 Email: ksarker@daffodilvarsity.edu.bd Cell No.: +8801847334954 Email: yksg4@daffodil.family Cell No.: +8801847334957 Email: yksg7@daffodil.family
24	DIU Girls Hostel (Rowshan Ara Scholar Garden)	Contact to the Hall office	Cell No.: +8801847334929 Email: frahman@daffodilvarsity.edu.bd Cell No.: +8801847334960 Email: rasg1@daffodilvarsity.edu.bd Cell No.: +8801847334961 Email: rasg2@daffodilvarsity.edu.bd Cell No.: +8801847334967 Email: yksg9@daffodil.family Cell No.: +8801847334966 Email: yksg10@daffodil.family Cell No.: +8801847334963 Email: rasg3@daffodil.family Cell No.: +8801847334964 Email: rasg5@daffodil.family Cell No.: +8801847334965 Email: rasg6@daffodil.family

Note:

1. You can also get this information in the following link:
Student Portal: <https://daffodilvarsity.edu.bd/article/students>
Departmental Website: <https://daffodilvarsity.edu.bd/department/itm>

2. Please let us know about the service you received at the following Number: 01713-493000